

A/ 1. (CURRENTLY AMENDED) A method of operating an access system including an access server to provide access between a user system and a plurality of communication networks that provide services to a user, the method comprising:

in the access server, determining if a user associated with a network device is recognized;

if the user is recognized, retrieving a network shell for the user from a user access profile for the user from an access database wherein the network shell is customized for the user;

selecting an alias selection from a graphically presented network shell;

transmitting a packet including the alias selection to an access server from a network device;

receiving an alias selection from a the user into the access server for a the network shell that includes alias selections associated with actions; and

in the access server, processing the alias selection to execute an action associated with the alias selection.

2. (CANCELED)

3. (CANCELED)

4. The method of claim 1 further comprising scanning for the alias selection.

5. The method of claim 1 wherein the action comprises a program.

6. The method of claim 1 wherein the action comprises a macro.

7. The method of claim 1 wherein the action comprises a service.

8. - 14. (CANCELED)

A) 15. (AMENDED) An access system for providing access between a user system and a plurality of communication networks that provide services to a user, the access system comprising:

a network device configured to select an alias from a graphically presented network shell, transmit a packet including the alias selection to an access server from the network device;

an access server connected to the user system and the plurality of communication networks and configured to determine if a user associated with the network device is recognized, if the user is recognized, retrieve a network shell for the user from a user access profile for the user from an access database wherein the network shell is customized for the user, receive an alias selection from a the user into the access server for a the network shell that includes alias selections associated with actions and process the alias selection to execute an action associated with the alias selection; and

a database system connected to the access server.

16. (CANCELED)

17. (CANCELED)

18. The access system of claim 15 wherein the access server is configured to scan for the alias selection.

19. The access system of claim 15 wherein the action comprises a program.

20. The access system of claim 15 wherein the action comprises a macro.

21. The access system of claim 15 wherein the action comprises a service.

22. - 28. (CANCELED)

A) 29. (AMENDED) A software product for providing access between a user system and a plurality of communication networks that provide services to a user, the software product comprising:

access server software operational when executed by a processor to direct the processor to determine if a user associated with a network device is recognized, if the user is recognized, retrieve a network shell for the user from a user access profile for the user from an access database wherein the network shell is customized for the user, receive an alias selection from a the user into the an access server for a the network shell that includes alias selections associated with actions wherein the network device selected the alias selection from the network shell wherein the network shell is graphically presented and wherein the network device transmitted a packet including the alias selection to the access server, and process the alias selection to execute an action associated with the alias selection; and

a software storage medium operational to store the access server software.

30. (CANCELED)

31. (CANCELED)

32. The software product of claim 29 wherein the access server software is operational when executed by the processor to direct the processor to scan for the alias selection.

33. The software product of claim 29 wherein the action comprises a program.

34. The software product of claim 29 wherein the action comprises a macro.

35. The software product of claim 29 wherein the action comprises a service.

36. - 42. (CANCELED)